



October 17th-20th 2010

Crowne Plaza Hotel, Springfield, IL

**Sponsored by the Illinois Chapters of
APCO and NENA and the
Illinois Commerce Commission**



www.911conference.org

ILLINOIS PUBLIC SAFETY TELECOMMUNICATIONS CONFERENCE - 2010

Special Training Session

Sunday October 17th, 2010

TeamQuest Workshop

Facilitated by: Timothy Goergen

PHILOSOPHY OF THE WORKSHOP:

The team-building (TeamQuest) workshop is designed around the concept of "experiential learning" and focus on taking participants through a series of initiatives that draw out skills and behaviors indicative in individuals in an organizational setting. The use of initiatives creates a high-energy learning environment focusing on the needs of an organization. The designs are fun, competitive, and interactive. They enable members to evaluate what they have experienced and transfer that knowledge into "real life." Large groups capitalize on the amount of energy and volume of ideas created. This non-traditional methodology of learning is fun for the participants and provides a rich array of experiences that benefit both the individual and the organization.

GENERAL OBJECTIVES:

- Develop an understanding in the participant that building teams and developing leadership skill is an art form that must be developed and practiced.
- Allow participants to experience how their team attitudes and leadership styles affect those around them as well as the organization.
- Enhance the participants' skills in the area of teamwork, communication and leadership.
- Have FUNN!! (Functional Understanding Not Necessary!)

INSTRUCTOR:

Timothy M. Goergen was sworn in as a police officer in 1980, and over his years of service in law enforcement he held a myriad of different roles within his department, to include Patrol Officer, Training Officer, Detective, Commander of the Tactical Response Team, Range Master, Sergeant, Watch Commander, Patrol Division Commander, and Chief of Police. Tim retired as the Chief of Police in the spring of 2010.

Educationally, Tim earned a Bachelor of Science degree from Western Illinois University in 1981, with a double major in Law Enforcement and Sociology. In 1994, he completed a Master of Arts degree from Western Illinois University in the area of Law Enforcement and Justice Administration. He is a graduate of the F.B.I. National Academy and the Northwestern University Traffic Institute Executive Management Program.

Tim is also the founder of Hill'N'Ash, Inc., a management consulting firm. During his tenure at Hill'N'Ash, he served as a consultant to many public and private organizations across the country. Tim has presented workshops on Team Building and Leadership Development to and for such entities as the American Public Works Association, American Water Works Association, Illinois Library Association and the American Society of Law Enforcement Trainers. Tim is currently engaged as an instructor for Calibre Press, presenting the acclaimed Street Survival Seminar.



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GENERAL CONFERENCE INFORMATION

The Illinois Public Safety Telecommunications Conference sponsored by Illinois APCO - INENA & ICC continues to be one of the largest and best events in the country. The Conference Committee has worked hard to once again offer a comprehensive and informative program at this 26th annual conference.

THE CONFERENCE LOCATION

The conference will be held at the Crowne Plaza located at 3000 S. Dirksen Pkwy, Springfield. Rooms are also available at the adjacent Holiday Inn Express, Drury Inn and Candlewood Suites.

HOTEL RESERVATIONS

The standard room rate for the Crowne Plaza is **\$112.00** (plus 12% tax) and for the Holiday Inn Express **\$97.00** (plus 12% tax). Hotel reservations must be made directly with the hotel by using the housing form attached or at the [9-1-1 conference website](#) listed below.

CONFERENCE REGISTRATION INFORMATION (Available Online) [REGISTER HERE](#)

This year the conference registration can be completed online or via the attached registration form. Payment must be either by check or credit card. Day passes, which include the meal for that day, are also available; and extra lunch and banquet tickets may be purchased at the conference registration desk.

ADVANCED REGISTRATION DEADLINE IS SEPTEMBER 24TH, 2010

NO SMOKING POLICY

Please observe the State of Illinois No Smoking Law and specific hotel regulations.

SPECIAL ARRANGEMENTS

If you or a guest has any disabilities, please let us know. The Conference complies with ADA requirements and will provide reasonable accommodation for conference participants upon notification.

ILLINOIS PUBLIC SAFETY TELECOMMUNICATIONS ASSOCIATION

Illinois APCO and INENA have formed an independent non-profit organization, IPSTA, to administer and manage the conference. Registration fees should be made payable to and mailed to IPSTA as indicated on the registration form.

*Monday night's banquet theme is
the Kentucky Derby - "A Night at the Races"*

